

Hearing and Sight Care



Caithness and North West Sutherland

Annual Report 2017

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Company Number

SC 217561

Charity Number

SC 027221

Board Members (See Appendices 2 and 4)

Chairman

Mr William Ather

Vice Chairman

Treasurer

Mr Ewen Macdonald

Company Secretary & Manager

Mrs Deirdre Aitken

Independent Examiner

Mr John Cormack
Victor T Fraser & Company
Chartered Accountants
Market Place
WICK
Caithness
KW1 4LP

Bankers

The Royal Bank of Scotland plc
1 Bridge Street
WICK
Caithness
KW1 4BU

Registered Office

The Sensory Centre
23 Telford Street
WICK
Caithness
KW1 5EQ

tel/fax: 01955 606170

e-mail: hsc@sensorycentre.org.uk

Website: www.sensorycentre.org.uk

Other addresses

The Sensory Centre
9 Riverside Place
THURSO
Caithness
KW14 8BZ

tel/fax: 01847 895636

e-mail: hsc@sensorycentre.org.uk

Website: www.sensorycentre.org.uk

Chairman's Report for 2017

This past year has been very successful in meeting our commitments to our clients and our funders both statutory and charitable. Our client numbers are still increasing and a larger number of our new and existing clients now have two aids. Therefore, apart from the slight change in our recording of service statistics, the number of services each client receives is greater as can be seen in the annual statistic totals.

The services provided by Sight Action for the visually impaired from our centres is progressing very well.

Our service contract with the N.H.S. is nearing completion and we are hoping that a new 'three years' contract can be signed with a satisfactory increase in funding. However, the state of the N.H.S finances as recorded in the newspapers does not give much encouragement for a satisfactory resolution in our favour. Thanks to the legacy we received this last year we will be able to carry on with the provision of our current level of service in the short term but we will need to obtain further funding if our service is not to be curtailed before the next contract is due for negotiation.

This is my last annual report as I intend to resign as Chairman at the Annual General Meeting so I wish to give thanks to all the Directors, Manager, Staff and all the volunteers for their work in the past year and throughout my time as Chairman.

Finally, I wish to thank all of our funders, national and local charities government bodies and our clients for their support and donations. All our main funders are listed in the accounts.

Bill Ather

Manager's Report - April 2017

We have attended 46 meetings with other voluntary and community groups and have been involved in supporting Talks to Thurso Visual Impairment Group and the Macular Degeneration Group in Wick from the Scottish War Blinded, the RNIB IT Project. We also arranged with Sight Action for representatives to come up to the Portland Arms Hotel, Lybster to demonstrate Readers, Talking Books and Computer software, last October.

Both local primary schools in Wick invited us to talk about our work at HSC. In conjunction with See Hear Highland Education and Learning Services (SHHELS) we delivered two dual sensory awareness training sessions, one in Wick and one in Dingwall. We also visited the Sheltered Housing Tenant Participation meeting in Thurso with residents and the warden.

Both local High Schools nominated us for the YPI awards – Youth Philanthropy Initiative in a bid to win £3,000. Although unsuccessful, the YPI encourage the children to find out about local charities and make a presentation to their teachers and peers about their chosen charity.

We have the facility to offer Hearing Screening and have done this with The Laurandy Day Care, Wick, Dunbeath Community Centre and Bayview Day Care in Thurso. We also provide this service to individuals in our centres or their homes.

Pulteney House Care Home in Wick asked us to hold a session for their residents on how to care for their hearing aids and answer any questions on Audiology Services.

Karen has been attending Wick High School to deliver British Sign Language tuition to staff and pupils and this was well received by everyone who attended.

We are on the Caithness Disabled Access Panel and recently held a Disability Awareness Day at Wick High School with second year pupils. This was a very interactive day with excellent feedback from the children and staff. We are hoping to repeat this again in Wick and Thurso High Schools in the coming year.

The Access Panel, along with North of Scotland Computers, also purchased an electronic reader which is situated in Thurso Library. This is for the use of anyone with a visual impairment when they visit the library

We have been successful in a funding bid to run lipreading classes and these are planned to start in late July.

Obviously our service would not survive without our valued staff members Karen and Pauline and also our dedicated team of volunteers, including our Board of Trustees, thank you all for your continued hard work and support.

Deirdre Aitken

Manager

BUSINESS PLAN 2016-17 – PROGRESS REPORT

Short – Medium Term Aims	Implementation	progress
1. Advertise and promote Dual Sensory Services to local community and service providers	Dual Sensory Training offered to other local groups, ie befriending, rural transport	A training session was held with SHHELS for other voluntary agencies and 12 people attended from HSC, Befriending, SFRS and Homestart
2. Promote and Develop Dual Sensory Services in Bettyhill	Quarterly rural clinics held with referrals to other agencies as required.	Posters are distributed prior to clinics held and postcards sent to individuals inviting attendance.
3. To secure funding to match the funding from See Hear Improvement Group, Inverness in partnership with NHS Service Level Agreement	To apply to local and national organisations for additional revenue and staff funding	Due to a substantial legacy received and the donations from local community groups and service users, no additional matched funding was sought.

Continuing Long Term Aims		
4. To introduce hearing Screening working with NHS Audiology, Inverness	Contact local Day Care Centres, Dementia Services, Lunch Clubs for initial Screening to be done.	Hearing Screening was done at one nursing home targeting dementia patients, this was not successful due to progression of dementia. It was agreed not to pursue this in other homes. 3 Day Care centres did receive hearing screening for 19 of their service users.

5. Continued development of Volunteers in dual sensory impairment	Training delivered by partners, in accordance with NHS Service Level Agreement and See Hear Improvement Group requirements	Volunteers were invited to attend the dual sensory training held for other agencies.
6. Continuing existing services in the community as well as promoting and delivering services to visually impaired people	Staff and volunteers actively visiting and delivering dual sensory services Caithness and North West Sutherland	Nursing/Care Homes and Day care centres are visited monthly to provide hearing aid upkeep and advice on hearing and visual impairment.
7. To promote and deliver training in dual sensory awareness to agencies and partners, voluntary and statutory	Working with SHHELS to promote and deliver training locally in Caithness and North Sutherland.	Two sessions delivered with SHHELS, one in Wick to voluntary agencies and one in Dingwall as arranged by SHHELS.
8. To develop and facilitate lipreading resources to be delivered locally	Work with SHIG and SHHELS as well as existing lipreading tutors to develop resources and facilitate delivery on a local level.	A lipreading tutor was identified and willing to deliver classes in Caithness. Funding was successfully acquired from SHIG for 30 weeks of classes. These will begin in July 2017.

BUSINESS PLAN 2017-18

Short – Medium Term Aims	Implementation	progress
<p>1. Advertise and promote Dual Sensory Services to local community and service providers</p> <p>2. To develop, advertise and promote lipreading classes in Caithness and Sutherland with funding secure from SHIG</p> <p>3. To reduce costs involved with rural clinics in Caithness and Sutherland</p>	<p>Dual Sensory Training offered to other local groups, ie befriending, rural transport</p> <p>To book venues in Thurso and Brora. To advertise in local papers and promote with partners/agencies and on social media.</p> <p>By introducing a different contact while still reaching more isolated service users.</p>	

Continuing Long Term Aims		
<p>4. To negotiate additional funding from NHS Highland Grant for Service Level Agreement due to other funding ceasing in 2018 onwards.</p> <p>5. To continue with Hearing Screening working with NHS Audiology, Inverness</p>	<p>Meeting to be held with Director of Adult Social Care and Contracts Officer to discuss additional funding for 2018 SLA</p> <p>By promoting the availability of this service locally</p>	

<p>6. Continued development of Volunteers in dual sensory impairment</p>	<p>Dual Sensory training to be offered to volunteers and any updated information/procedures to be intimated as required.</p>	
<p>7. Continuing existing services in the community as well as promoting and delivering services to visually impaired people</p>	<p>By raising profile by working with/ attending other local groups but also by targeting local groups to give "Talks/demonstrations" etc.</p>	
<p>8. To promote and deliver training in dual sensory awareness to agencies and partners, voluntary and statutory</p>	<p>Local agencies to be invited to attend any dual sensory training delivered with SHHELS or independently. To promote the development of e-learning modules.</p>	

HEARING AND SIGHT CARE

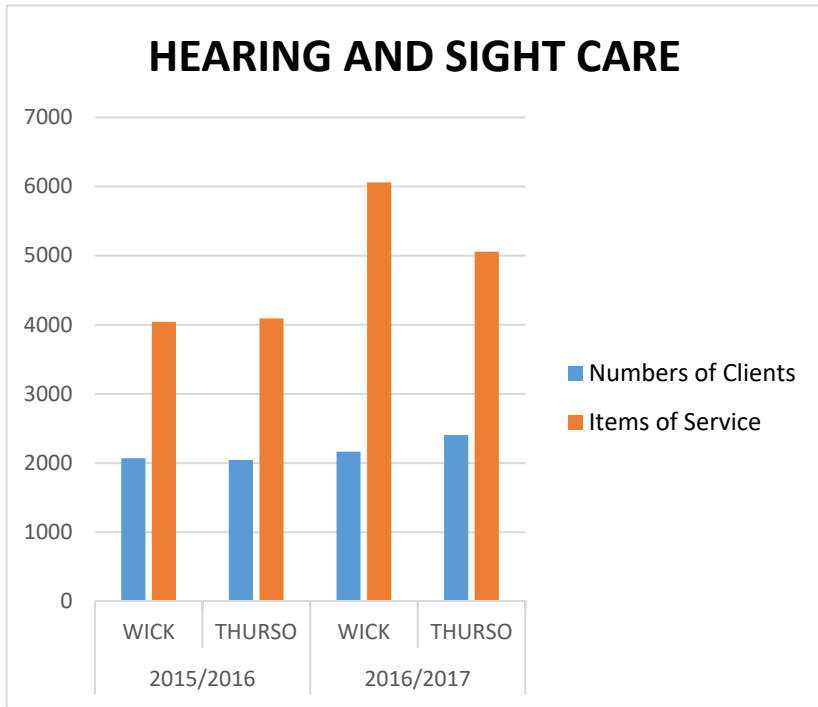
Members of Hearing and Sight Care are either represented on or linked with the following groups:-

Represented On:

- Caithness Disabled Access Panel
- Caithness Deaf Club
- Scottish Council on Deafness
- See Hear Improvement Group
- Highland Adult Audiology Working Group
- See Hear Improvement Group
- Older Adult Network Forum, Caithness
- Caithness Health Improvement Group
- Volunteer Managers Network, Caithness

Links With:

- Macular Degeneration Group, Wick
- Thurso Visual Impairment Group
- Caithness Talking Newspapers
- Deaf Action
- Sight Action
- Lochaber Sensory Care
- Audiology Department, Raigmore Hospital, Inverness
- Deaf Services and Hearing Support Team, Social Work
- See Hear Highland Education and Learning Services, Inverness
- Scottish Disability Equality Forum
- Scottish Fire and Rescue Service
- Caithness Voluntary Group
- Caithness Rural Transport
- Befriending Caithness
- Age Scotland
- Highland Third Sector Interface



REFERRAL AND VISITS

	2015/2016			2016/2017		
	Wick	Thurso	Total	Wick	Thurso	Total
Audiology Referral	154	139	293	148	178	326
Audiology Repair	158	137	295	150	125	275
Deaf Services Referral	15	6	21	13	10	23
Home Visits – Sight Action	37	50	87	38	46	84
Home Visits - Deaf Service	47	61	108	71	82	153
Home Visits - Audio	81	29	110	71	68	139
Home Visits - Other	32	23	55	36	24	60
Hospital/Nursing/Day Care	91	42	133	171	110	281
Sight Action Referral	10	8	18	9	5	14
Other Referral	27	11	38	26	3	29

Items of Service include:

NHS Battery Exchange

Sale of Private Hearing Aid Batteries

Cleaning of Moulds

Changing Tubing

Visits to Clients

Referrals to NHS Audiology, NHS Deaf Services and Hearing Support Team, Sight Action, Other Referrals include Befriending Caithness, SFRS, Handyperson Scheme, OT, Caithness Rural Transport, Telecare and Home Care Services

*Items of Service has increased as we have included people with 2 hearing aids as receiving an item of service per aid, eg: tubing changed x 2 aids was previously recorded as tubing changed x 1 item of service.

COMPANY NUMBER SC217561
CHARITY NUMBER SC027221

HEARING AND SIGHT CARE

(a company limited by guarantee)

REGISTERED SCOTTISH CHARITY

REPORT AND FINANCIAL STATEMENTS
for year ended 31 March 2017

HEARING AND SIGHT CARE

(a company limited by guarantee)

FINANCIAL STATEMENTS
for year ended 31 March 2017

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HEARING AND SIGHT CARE

REFERENCE AND ADMINISTRATIVE DETAILS

Company Number SC217561

Charity Number SCO27221

Trustees/Directors	Name	Date Appointed	Date Resigned
	W Ather		
	E Farquhar	18/11/16	
	J M Gregory		
	E Macdonald		
	R S Mackenzie	18/11/16	
	A Mcdowall		
	I Moffatt		
	S E Mowat		
	N J W Munro		08/07/16
	D R Oliver		
	W D Ryan		

Secretary D E Aitken

Treasurer E Macdonald

Independent Examiner J F Cormack CA
Victor T Fraser & Company
3-4 Market Place
WICK
Caithness KW1 4LP

Bankers The Royal Bank of Scotland plc
1 Bridge Street
WICK
Caithness KW1 4BU

Registered Office The Sensory Centre
23 Telford Street
WICK
Caithness KW1 5EQ

HEARING AND SIGHT CARE

REPORT OF THE TRUSTEES/DIRECTORS FOR YEAR ENDING 31 MARCH 2017

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The organisation, formerly called Caithness Deaf Care, is a charitable company limited by guarantee, incorporated on 29 March 2001. The company is governed in accordance with its Articles of Association, which also set out its objects and powers. In the event of the company being wound up members are required to contribute an amount not exceeding £1.

Recruitment and Appointment of new Trustees

The trustees, who are also directors of the company for purposes of the Companies Act 2006, are admitted as members of the company on approval of the existing trustees at the Annual General Meeting and hold office until the following Annual General Meeting, when they may stand for re-election. They present their report with the financial statements of the charity for the year ended 31 March 2017. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Training and Communications

Regular communication between trustees and staff members facilitates the smooth running of the company on a day-to-day basis. Minutes and newsletters are circulated to trustees and volunteers regularly. Training is held throughout the year to update the skills and knowledge of staff and volunteers.

OBJECTIVES AND ACTIVITIES

Nature of Charity's Work

The nature of the charity's work is the provision of information, advice and practical help for the benefit of people, principally within the North Highland area, who have hearing and sight impairment.

The charity liaises with statutory bodies to ensure up-to-date training of staff and volunteers, and to refer clients. We also keep in close contact with other local voluntary agencies in the Highland Region by attendance at meetings, e-mail, telephone calls and correspondence.

Outreach services and visits to nursing homes, hospitals, residential and day care centres are provided by both staff and volunteers.

The charity also provides deaf awareness and communication tactics training adapted to suit the business needs of various organisations. Lip-reading classes are also provided subject to the availability of suitable qualified tutors and adequate funding.

HEARING AND SIGHT CARE

Staffing

At present three part-time staff are employed by the charity and services are offered at two drop-in centres – one in Wick and the other in Thurso..

Volunteers

The charity has a dedicated and capable team of volunteers who assist in the day-to-day provision of services to clients, as well as providing regular visits to nursing homes, hospitals, residential and day care centres.

Training of volunteers is hands-on in both centres with dedicated sessions outwith the centres on hearing aid upkeep, referral procedures and specialist equipment.

Volunteers can contact staff by telephone or mobile phone at work or at home, or by visiting either centre on the designated days of opening.

ACHIEVEMENTS AND PERFORMANCE

The number of registered clients was 1,499.

Total service hours provided to clients during the year at the two centres were 1,200.

Staffing hours for the year were 3,670 (including 750 hours funded by Sight Action).

Volunteer time was 344 hours

FINANCIAL REVIEW

Policy on Reserves

It is the policy of the charity to maintain unrestricted funds at a level which, along with unrestricted income already secured, equates to approximately twelve months of unrestricted expenditure.

Total reserves of £89,388 (2016: £53,854) were held at 31 March 2017 of which £23,168 (2016: £23,934) were restricted.

The charity this year had little difficulty in raising the finance it required to maintain the high standard of service it offers to its clients following the receipt of a substantial legacy. Ongoing running costs, however, are still being kept to a minimum and efforts to economise are always in hand.

Principal Funding Sources

The organisation relies on a number of sources of funding to provide support to their clients in the North Highland area:

- NHS Highland
- Grants from Charitable Trusts
- Donations from Individuals, Companies and Organisations

HEARING AND SIGHT CARE

Future Plans

We hope to maintain, to the extent that funding permits, the standard of service we offer to our clients.

We have been actively developing our link with Sight Action to assist clients with dual sensory loss, and this will continue in conjunction with the See Hear Improvement Group.

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Trustees must:

- ensure the charity is carrying out its purposes for the public benefit.
- comply with the charity's governing document and the law.
- act in the charity's best interests.
- arrange the charity's resources responsibly.
- act with reasonable care and skill.
- ensure the charity is accountable.

Approved by the Board of Trustees/Directors on 28 April 2017 and signed on its behalf by



.....
W Ather, Trustee/Director

HEARING AND SIGHT CARE

Independent Examiner's Report on the Trustees of Hearing and Sight Care

I report on the accounts for the year ended 31 March 2017 set out on pages six to eleven.

Respective responsibilities trustees and the examiner

The charity's trustees are responsible for the preparation of the accounts in accordance with the terms of the Charities and Trustee Investments (Scotland) Act 2005 and the Charity Accounts (Scotland) Regulations 2006. The charity's trustees consider that the audit requirement of Regulation 10(1)(a) to (c) of the Accounts Regulations does not apply. It is my responsibility to examine the financial statements as required under section 44(1)(c) of the Act and to state whether particular matters have come to my attention.

Basis of the independent examiner's statement

My examination was carried out in accordance with Regulation 11 of the Charities Accounts (Scotland) Regulations 2006. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with these records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence which would be required in an audit, and consequently I do not express an audit opinion on the view given by the accounts.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- 1 which gives me reasonable cause to believe that, in any material respect, the requirements:
 - (a) to keep accounting records in accordance with section 44(1)(a) of the 2005 Act and Regulation 4 of the 2006 Accounts Regulations; and
 - (b) to prepare accounts which accord with the accounting records and comply with Regulation 8 of the 2006 Accounts Regulationshave not been met; or
- 2 to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.



John F Cormack CA
Victor T Fraser & Co
Chartered Accountants
3-4 Market Place
Wick
Caithness
KW1 4LP

Date: 2 May 2017

HEARING AND SIGHT CARE

STATEMENT OF FINANCIAL ACTIVITIES
for year ended 31 March 2017

Note Ref		Unrestricted funds £	Restricted funds £	2,017 Total funds £	2016 Total funds £
	Income and endowments from:				
10	Donations and legacies	45,067	14,557	59,624	24,970
11	Charitable activities	22,148	77	22,225	25,531
9	Investments	78		78	50
	Other				50
	Total	67,293	14,634	81,927	50,601
	Expenditure on:				
12	Charitable activities	30,993	15,400	46,393	47,258
	Total	30,993	15,400	46,393	47,258
	Net income/(expenditure)	36,300	(766)	35,534	3,343
	Transfers between funds				
	Net movement in funds	36,300	(766)	35,534	3,343
	Reconciliation of funds:				
	Total funds brought forward	29,920	23,934	53,854	50,511
	Total funds carried forward	66,220	23,168	89,388	53,854

The notes on Pages 8 to 11 form part of these financial statements

HEARING AND SIGHT CARE

BALANCE SHEET AS AT 31 MARCH 2017

Note Ref		2,017 Total funds £	2016 Total funds £
	Fixed assets:		
5	Tangible assets	23,523	24,378
	Total fixed assets	23,523	24,378
	Current assets:		
6	Debtors	1,355	1,434
	Cash at bank and in hand	102,662	60,525
	Total current assets	104,017	61,959
	Liabilities:		
7	Creditors: Amounts falling due within one year	28,216	23,322
	Net current assets	75,801	38,637
	Total assets less current liabilities	99,324	63,015
8	Provisions for liabilities	9,936	9,161
	Total net assets or liabilities	89,388	53,854
	The funds of the charity:		
	Restricted income funds	23,168	23,934
	Unrestricted funds	66,220	29,920
	Total charity funds	89,388	53,854

The charitable company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 March 2017.

The members have not required the charitable company to obtain an audit of its financial statements for the year ended 31 March 2017 in accordance with Section 476 of the Companies Act 2006.

The trustees acknowledge their responsibilities for

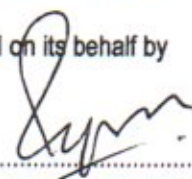
- a ensuring that the charitable company keeps accounting records that comply with Sections 386 and 387 of the Companies Act 2006 and
- b preparing financial statements which give a true and fair view of the state of affairs of the charitable company as at the end of each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the charitable company.

These financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small charitable companies and with the Financial Reporting Standard for Smaller Entities (effective January 2015).

The financial statements were approved by the Board of Trustees/Directors on 28 April 2017 and were signed on its behalf by



 William Ather, Trustee/Director



 W D Ryan, Trustee/Director

The notes on Pages 8 to 11 form part of these financial statements.

HEARING AND SIGHT CARE

NOTES ON THE FINANCIAL STATEMENTS

for the year ended on 31 March 2017

1 Accounting Policies

Financial Statements

The Directors have prepared the financial statements in accordance with the Companies Acts, although disclosure requirements and formats have been adapted where appropriate to aid understanding of the statements.

2 Convention

The financial policies adopted are set out below:

a Income

Income from grants, donations and other sources is included in the financial statements on a cash receipts or accruals basis as appropriate.

b Tangible Fixed Assets

Depreciation is calculated to write down the cost of tangible fixed assets to their estimated residual value over the period of their estimated useful lives at the following rates:

Premises	2% straight line
Equipment	20% reducing balance

c Capital Grants

Grants received in respect of the purchase of fixed assets are credited to a Capital Grants Reserve. Depreciation associated with fixed assets which are grant-funded is charged to the Capital Grants Reserve.

d Basis of preparing the financial statements

The financial statements of the charitable company, which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS102) (effective 1 January 2015)' Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006. The financial statements have been prepared under the historical convention.

Hearing and Sight Care (Notes on the Financial Statements contd)

3 Employees		2017		2016
Average number of employees during the year		3		3
Employee costs were made up as follows:		£		£
Wages and salaries		30,060		31,302
Social security costs		0		0
Increase in/(release of) redundancy provision		775		(278)
		30,835		31,024
4 Directors' Expenses		2017		2016
Number of directors who were paid expenses		0		0
5 Tangible Fixed Assets				
	Premises Fully Grant Funded	Equipment Fully Grant Funded	Equipment Not Grant Funded	Total
Cost or valuation	£	£	£	£
At 1 April 2016	33,506	11,776	9,363	54,645
Additions	0	0	0	0
Disposals	0	0	0	0
At 31 March 2017	33,506	11,776	9,363	54,645
Depreciation and impairments				
At 1 April 2016	10,052	11,296	8,919	30,267
Disposals	0	0	0	0
Depreciation	670	96	89	855
At 31 March 2017	10,722	11,392	9,008	31,122
Net Book Value at 31 March 2017	22,784	384	355	23,523
Net Book Value at 31 March 2016	23,454	480	444	24,378
		2017		2016
		£		£
6 Debtors (due within one year)				
Prepayments		579		519
Accrued income		776		915
		1,355		1,434
7 Creditors (due within one year)				
Tax and social security		138		59
Defined contribution pension costs		0		16
Accrued expenses		966		791
Deferred income		27,112		22,456
		28,216		23,322
8 Provisions for liabilities				
Redundancy provision		9,936		9,161

Hearing and Sight Care (Notes on the Financial Statements contd)

	Unrestricted funds £	Restricted funds £	2017 Total funds £	2016 Total funds £
9 Investments				
Bank Interest	78		78	50
10 Donations and legacies				
Henry Smith Charity		9,462	9,462	9,847
Robertson Trust		5,095	5,095	4,390
Donations	6,862		6,862	9,005
Legacies	36,927		36,927	0
Fundraising	502		502	811
Tax received under gift aid	776		776	917
	45,067	14,557	59,624	24,970
11 Income from charitable activities				
Sale of goods	560		560	537
Deaf Awareness Training	125		125	0
Rent from Sight Action	2,778		2,778	2,792
Grant from NHS Highland	18,685	77	18,762	22,202
	22,148	77	22,225	25,531
12 Expenditure on charitable activities				
Capital expenditure			0	0
Cost of sales	560		560	537
Depreciation	89	766	855	901
Employment costs	19,033	11,804	30,836	31,024
Governance costs - independent				
Examination fee	810		810	810
Heat and light	1,249		1,249	1,225
Lip-reading		77	77	0
Miscellaneous expenses	132		132	272
Petty expenses	492	164	656	613
Postage and telephone	1,502	501	2,003	2,526
Printing, stationery and advertising	1,065	289	1,354	925
Rent, rates and insurance	2,863		2,863	2,788
Repairs and renewals	512		512	1,146
Training and recruitment	84	41	125	559
Travel and expenses	2,603	1,758	4,361	3,932
	30,993	15,400	46,393	47,258

Hearing and Sight Care (Notes on the Financial Statements contd)

	Unrestricted funds £	Restricted funds £	2017 Total funds £	2016 Total funds £
13 Other Income				
Support at Wick Sheriff Court			0	50
14 Statement of Funds				
Balances at 31 March 2016	29,920	23,934	53,854	50,512
Surplus/(deficit) after transfers per Statement of Financial Activities	36,300	(766)	35,534	3,342
At 31 March 2017	66,220	23,168	89,388	53,854
Represented by:				
Fixed Assets	355	23,168	23,523	24,378
Debtors	1,355		1,355	1,434
Bank	85,643	17,019	102,662	60,525
Creditors	(12,100)	(16,116)	(28,216)	(23,322)
Provisions	(9,033)	(903)	(9,936)	(9,161)
	66,220	23,168	89,388	53,854

15 First Year Adoption

Transitional relief

These are the first financial statements that comply with FRS 102. The company transitioned to FRS 102 on 1 April 2015.

FUNDING SOURCES FOR YEAR ENDED 31 MARCH 2017

	£	£
General Donations		4,191
Thomas C Meyrick's Executory		36,497
Institutional Donations		
Henry Smith Charity	9,462	
The Robertson Trust	5,095	
St Peters Royal Arch Chapter No 600	50	
Tesco Community charity – Strictly Come Dancing Event	150	
Lodge John O'Groats of Freemasons No 1333	200	
Northern Sovereign Council No 66	100	
United Reformed Church	170	
Subsea 7 Ltd	<u>1,000</u>	16,227
TOTAL		£56,915

2017 Organisation Profile



Mrs Deirdre Aitken, Staxigoe
Manager

16 years



Mrs Karen Paul, Halkirk
Clerical/Sensory Assistant/
Service user

23 years



Miss Pauline Gibson, Keiss
Dual Sensory Support Worker

4 years



Mr William Ather, Reay
Chairperson, Volunteer and
service user, Thurso

23 years



Mr Ewen Macdonald, Wick
Treasurer

16 years



Mrs Jennifer Gregory, Reay
Director, Volunteer and service user, Thurso

12 years



Mrs Sandra Mowat, Thurso
Director and service user

10 years



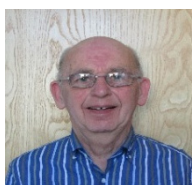
Mr David Oliver, Wick
Director, Volunteer and service user, Wick

15 years



Mr Don Ryan, Thurso
Director, Volunteer and service user, Thurso

10 years



Mr Alan MacDowall, Wick
Director and service user

3 years



Mrs Isobel Crowe, Wick
Volunteer and service user, Wick

11 years



Mr Alan Doull, Thurso
Volunteer and service user, Thurso

7 years



Mrs Elizabeth Porteous, Thurso
Volunteer in Thurso

4 years



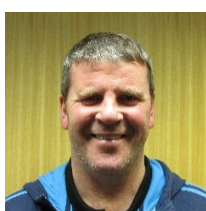
Mr David Savage, Thurso
Volunteer in Thurso

13 years



Mr Ian Moffat, Thurso
Director and lead volunteer of
Caithness Talking Newspaper Service

2 years



Mr Robin Aitken, Wick
Volunteer in Wick

13 years



Mrs Kay Allan, Wick
NHS Advisor to Board of Directors

13 years



Mr Allan Tait, Development Officer, CVG
Advisor to Board of Directors

1 year



Mr Roy MacKenzie
Director

6 months



Mr Eric Farquhar
Director

6 months



Mrs Kay Britton, Wick
Volunteer and Service user

7 years



Mr Raymond Cooper, Bettyhill
Volunteer and service user, Ray runs an outreach service from his shop in Bettyhill

8 years



Mrs Karen Williamson,
NHS Audiology Head of Department
Advisor to Board of Directors

16 years

DISTRIBUTION LIST

Members of Board of Directors

Advisors to Board

NHS Audiology

NHS Deaf Services

Sight Action

NHS Contracts

The Henry Smith Charity

The Robertson Trust

Lochaber Sensory Care

CAB, Wick

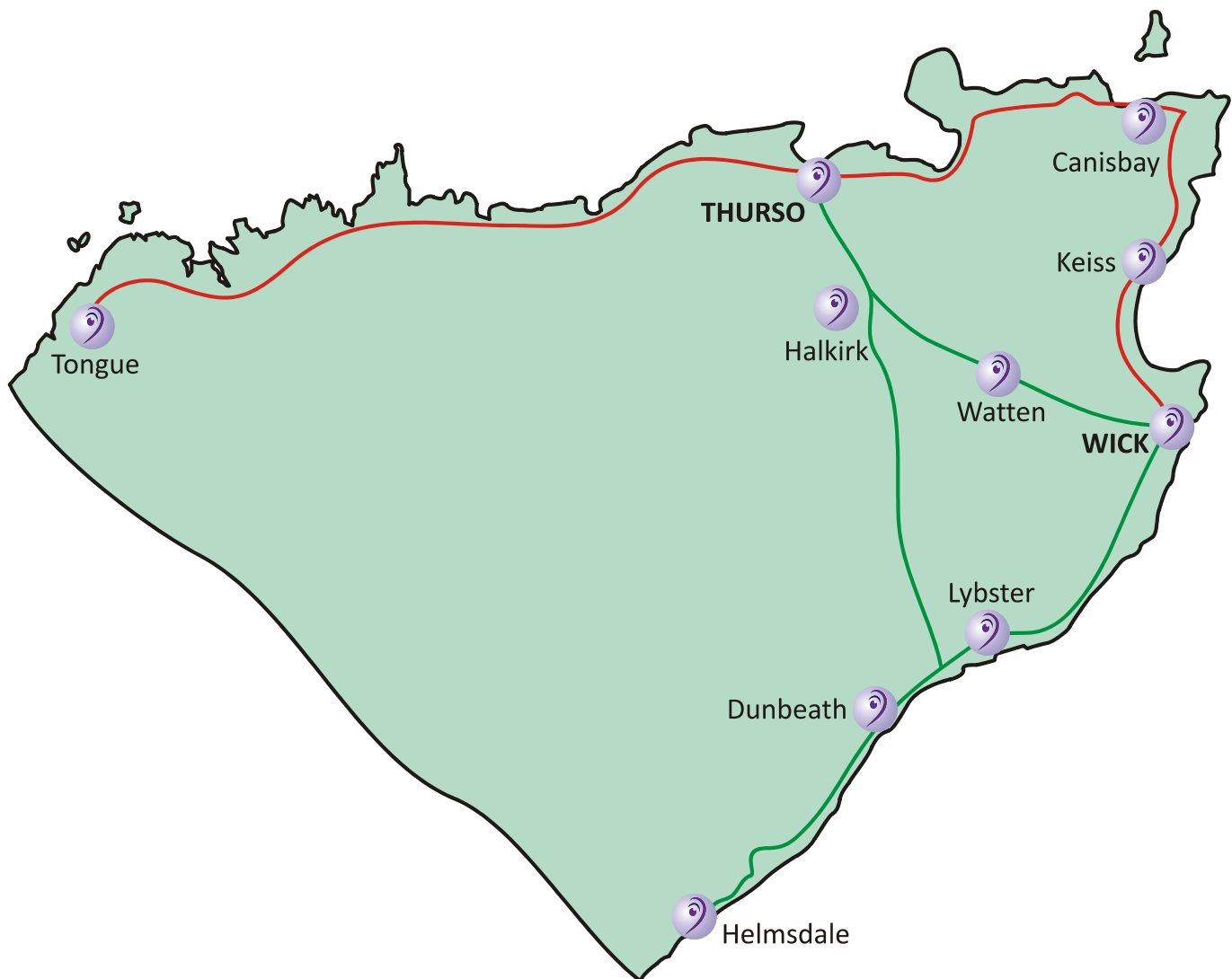
See Hear Improvement Group

The Sensory Centre, 23 Telford Street, Wick

The Sensory Centre, 9 Riverside Place, Thurso

www.sensorycentre.org.uk

www.caithness.org



Service Provision

Services are accessed at 2 drop-in centres in Wick and Thurso which are both open 3 days a week between 10 am and 2 pm. Outreach clinics are held at the other locations identified above, on a quarterly basis.

Visits to local nursing homes, hospitals, day care centres and residences are made to those service users unable to access any of our services.

Geography and Locations

Wick to Thurso – 21 miles, Wick to Tongue – 63 miles, Wick to Helmsdale – 37 miles
Statutory Services are based in Inverness and Dingwall and are 100/110 miles south of Wick and Thurso. (Tongue to Inverness – 95 miles). The area has a low population density, partly served by single track roads and limited public transport.